

Framework conditions for adjustments

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Adaptations to the e-learnings of lawpilots are possible in principle with prior coordination and approval on the part of lawpilots. The following requirements must be met:

- All change requests must be communicated to lawpilots in their entirety and in full before the start of the project.
- Change requests must be communicated in a format specified by lawpilots (cf. adjustment file in the latest version, available [here](#)) in order to ensure efficient and successful implementation.
- Change requests must be submitted separately for each language.
- Customer-internal agreements on necessary changes must be made before the adaptations are transmitted to lawpilots.
- The implemented change requests are made available to you for acceptance, after which there is the possibility of a one-time correction loop.
- We reserve the right to reject cosmetic changes in particular. A preferential change would be, for example, changing "Each chapter ends with a test." to "Each chapter ends with a quiz."

Examples of changes that can be made:

- Implementing the client's logo on the lawpilots platform;
- Color or font adjustments;
- Adding or deleting text elements (e.g., additional paragraphs or individual sentences);
- Customizing the content of infographics;
- Inserting customer's own PDF files or links.

Examples of changes that cannot be made*:

- Adaptations of dialogue games or cartoons;
- Creation of new graphics with new content;
- Adding entirely new chapters;
- Converting the training to PPT or PDF format;
- Splitting the training courses into sub-courses;
- Mixing of chapters or whole training courses;
- Chapter customization.

The implementation and quality control of the customization requests takes one week on average, depending on the volume of the order. If several trainings in several languages are ordered, the processing time will increase. The client will be informed thereof in advance through their contact person. The client grants their final approval, and then the training is delivered.

*Exceptions exist for personalized training development projects in the course of individual arrangements