

Framework conditions for edits

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In principle, adjustments to lawpilots' courses are possible upon prior coordination with and approval by lawpilots. The following conditions must be met:

- All change requests must be sent comprehensively and fully to lawpilots before the start of the project.
- In order to ensure efficient and successful implementation, change requests must be submitted in a format specified by lawpilots (see the latest version of the customization file, available at https://lawpilots.com/adaptions_format_en/).
- Edits must be submitted separately for each language.
- Internal customer understandings concerning changes must be reached before the adjustments are sent to lawpilots.
- The course including all edits will be made available for approval. Afterwards, you will have the possibility of one revision round.
- We reserve the right to reject preferential changes in particular.
- A preferential change would be, for example, changing "Each chapter ends with a test." to "Each chapter ends with a quiz."

Examples of changes that can be made:

- Implementing the client's logo on the lawpilots platform;
- Color or font adjustments;
- Adding or deleting text elements (e.g., additional paragraphs or individual sentences);
- Customizing the content of infographics;
- Inserting customer's own PDF files or links.

Examples of changes that cannot be made*:

- Adaptations of dialogue games or cartoons;
- Creation of new graphics with new content;
- Adding entirely new chapters;
- Converting the training to PPT or PDF format;
- Splitting the training courses into sub-courses;
- Mixing of chapters or whole training courses;
- Chapter customization.

The implementation and quality control of the customization requests takes one week on average, depending on the volume of the order. If several trainings in several languages are ordered, the processing time will increase. The client will be informed thereof in advance through their contact person.

The client grants their final approval, and then the training is delivered.

*Exceptions exist for personalized training development projects in the course of individual arrangements.